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**Team-spirit and togetherness among DAPP Malawi staff is what changed my mindset into deciding to be part of the team.**

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- Tatyana Naeva, Sorting Center Manager, DAPP Malawi

**T**he whole structure of DAPP Malawi is developed in a way that what matters is the success of each and every one. It doesn't matter what position you're holding, it doesn't matter what title and so on, as long as at the end of the day, you achieve what you are supposed to achieve. It creates a different work environment from what I've seen even in Europe.

The togetherness, teamwork and fighting for achieving the best results and getting the best out of each and every person, is what really is critical in changing everything.

I think we have managed to create quite a good working environment at the Sorting Center,

and made people and myself understand that everything, what we do, it's not just a job and it is for the benefit of somebody. Every piece of clothes a customer purchases, it is going to make a significant change in someone else's life.

I basically take all my knowledge and everything what I've learned and put it into my sorting center so that I can make our staff feel proud of what they're doing. When someone is happy with their work, knows their work has meaning, then that is key to having employees to do better and to do more.



**HUMANA PEOPLE TO PEOPLE**  
The Federation for Associations connected to the International Humana People to People Movement